

# Fred V. Fowler Company, Inc.

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## General Information

<b>Warranty:</b>	<p>The Fred V. Fowler Company, Inc. warrants all of its product it sells and ships in the United States and Canada within 12 months from the date of shipment sold directly or through an authorized distributor. If the product is in the possession of the original purchaser, we will replace or repair, the product at our option, which upon examination is found to be defective in workmanship or material, provided the product is returned to the Fred V. Fowler Company, along with satisfactory documentation that the product has been used and maintained, and where applicable, installed in accordance with Fred V. Fowler Company instructions, and has not been subject to abuse.</p> <p>Extended warranties are available on selected products from Bowers, Sylvac, Trimos and Wyler. See individual pages of these specific products for extended warranty information.</p> <p>The Fred V. Fowler Company does not accept liability or responsibility for repairs, additions, or modifications made upon the product without our written consent.</p> <p>Fred V. Fowler Company reserves the right to modify or change the design of the products, without notice, including any of its specifications or materials.</p>
<b>Claims:</b>	<p>The responsibility of the Fred V. Fowler Company ends when goods are sold and delivery is made by the post office or transportation company. However, we will strive to locate lost material from the post office or transportation company on behalf of our customers. In the United States and Canada, lost shipment claims must be made 10 days from the date of invoice. Foreign countries must submit their claims within 60 days of invoice date. In the event of errors and shortages, notify our Company upon receipt of goods. In the case of honest clerical or other errors on the part of distributors or their customers, we will accept catalog items for return, at our discretion if requested within 10 days of receipt of invoice.</p>
<b>Repair:</b>	<p>Precision tools to be repaired should be sent to Fred V. Fowler Company, Inc., Repair Department, 66 Rowe Street, Newton, Massachusetts, 02466, USA. Tools that have been determined to be abused by the Repair Department cannot be accepted under our warranty policy. However, we will gladly advise you of the repair costs.</p>
<b>Accuracy:</b>	<p>All precision measuring tools meet or exceed accuracy requirements of national and international standards and are traceable to the National Institute of Standards and Technology.</p>
<b>Certificates of Calibration:</b>	<p>Certificates of Calibration can be provided as required. See the following page for your requirements.</p>
<b>Specification:</b>	<p>Specifications appearing in our Precision Tool &amp; Measurements Catalog were current at the time of printing, but are subject to change without notice.</p>
<b>Where to Order:</b>	<p>Fowler tools are sold through authorized Fowler distributors. For information regarding your local distributor, feel free to call the Fred V. Fowler Company or check our Web Site at: <a href="http://www.fvfowler.com">www.fvfowler.com</a></p>
<b>Prices:</b>	<p>Price lists are available from your local distributor. All prices are subject to change without notice.</p>
<b>Returns:</b>	<p>Before any merchandise is returned, authorization must be obtained in writing from the Fred V. Fowler Company. Merchandise returned for credit must be in A-1 saleable condition, listed in our current catalog, with the original invoice number and contained in its original packaging.</p>
<b>Freight Policy:</b>	<p>FOB shipping point</p>

*The Fred V. Fowler Company reserves the right to modify or change the design of the products shown in this catalog without notice.*

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